



Quo Vadis Helpcontent?

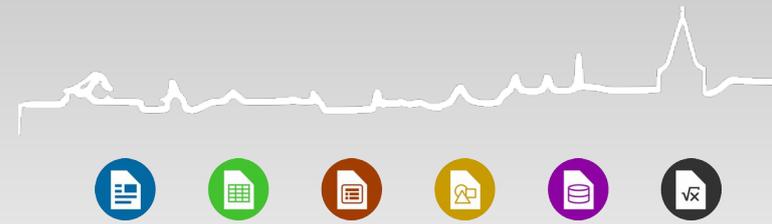
OLIVIER HALLOT – The Document Foundation



All text and image content in this document is licensed under the [Creative Commons Attribution-Share Alike 3.0 License](#) (unless otherwise specified). "LibreOffice" and "The Document Foundation" are registered trademarks. Their respective logos and icons are subject to international copyright laws. The use of these therefore is subject to the [trademark policy](#).



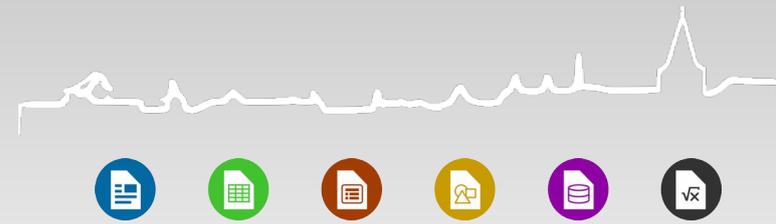
History of Help Content in LibreOffice



- ▼ 2011- Help was exported to wikihelp (Kendy)
 - ▼ Source of HC was still the old Help XMP (XHP)
 - ▼ Constrain to countries with poor telecom service.
 - ▼ Legal constraints in some countries
- ▼ 2011-2014
 - ▼ Nothing happened (marginally updated),
 - ▼ Feature x HC gap widens
 - ▼ Lots of new features with no Help Content
 - ▼ e.g.: Personas, Basic IDE, Calc Statistics, Calc xml streams, Calc xml filters, Calc new functions, Writers Front Pages, CMIS, New file format filters



If you don't document a feature..



- ▼ Users won't find first-aid assistance (doh!)
- ▼ User get lost...
 - ▼ LibreOffice seen as a lesser software
 - ▼ Loss of productivity, angry users
 - ▼ Unhappy managers, CIOs and CEOs
- ▼ User can do BAD THINGS
- ▼ **And you loose the F1 excuse!!!!**



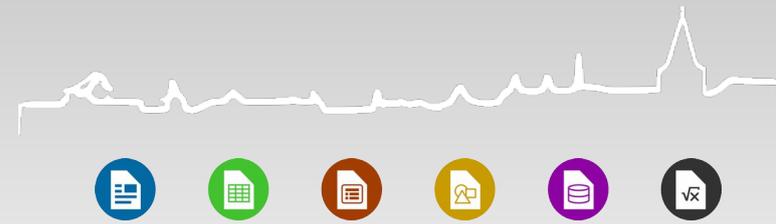
But worse!



- ▼ An undocumented feature is a HIDDEN feature
 - ▼ LibreOffice has hundreds of dazzling features
- ▼ It will not be advertised properly!
 - ▼ No assistance from community members
- ▼ Your dev' work pass unnoticed, you shoot yourself you foot!
 - ▼ LibreOffice must be more than a dev' personal sandbox:
 - ▼ get professional!



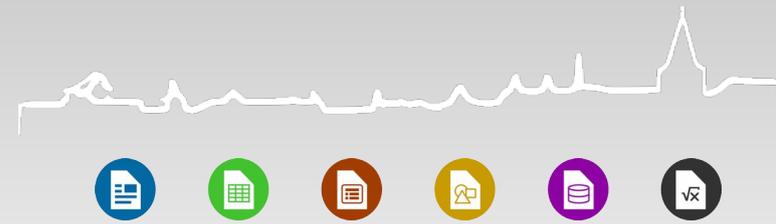
And worse..



- ▼ No reference for correct BUG FIXING
 - ▼ No ground for feature behavior
 - ▼ Dev' rotation
- ▼ ODF Author will suffer to write a proper user guide



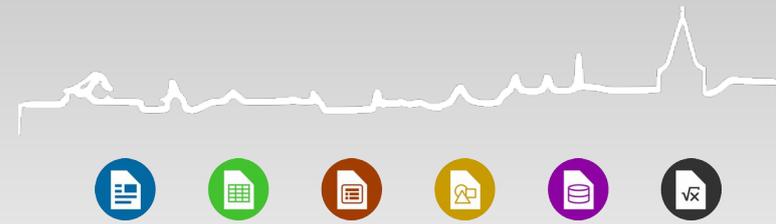
What to do?



- ▼ Boys'n Girls: PLEASE write about your new feature implementation.
 - ▼ Any document, writer ODT page, wiki page, blog post
 - ▼ Explain what you feature does, benefits, how to use it.
- ▼ **EXEMPLI GRATIA**
- ▼ Must be **SINE QUA NON** for GSOC students!!!!



What to do?



- ▼ An alternate technology to write HC is not in place
 - ▼ We will continue to use our old HC technology
- ▼ Instead, Help Authoring extension close to be fixed and usable
 - ▼ Use LibreOffice Writer to edit/write HC pages
 - ▼ Thanks to Kendy + Youssouf Philips + Regina Henschel hacks
 - ▼ Many improvements in usability
 - ▼ Corrections in xhp filter



Write these numbers...



- ▼ 80430
 - ▼ Meta bug for FEATURE x HC gap, that is: undocumented or new features
 - ▼ Must also report changes in features, menus, dialog boxes
 - ▼ Pick a bug in the dependency list and write the proper HC
 - ▼ Easy hack for members of the community
 - ▼ Add a bug to this list if you find a documentation gap



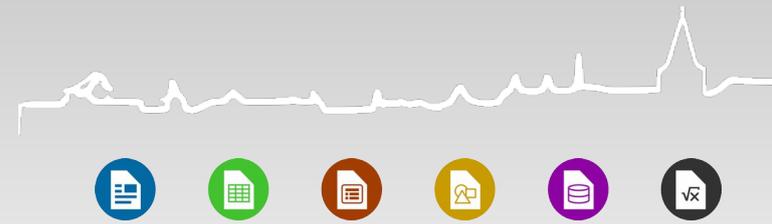
Write these numbers...



- ▼ 93580
 - ▼ Meta bug for HelpAuthoring.oxt improvements or fixes
 - ▼ HelpAuthoring is a set of
 - ▼ LibreOffice macros
 - ▼ 2 xslt filters (read and write xhp files)
 - ▼ One writer template, with specific styles for HC conversion



Where to focus



- ▼ Step1: Focus of a reference documentation
 - ▼ Describe the feature
 - ▼ Document the dialog options
 - ▼ Insert internal or external references
 - ▼ Add page entry to the TREE file
 - ▼ Set the ground for later bug fixing
- ▼ Step 2: Write a user guide
 - ▼ Much less easy to write a good text.
 - ▼ Debate on having it in HC or as external documents
 - ▼ ODF Author user guide much better written



What is left to discuss



- ▼ Should we insert media in HC?
 - ▼ Less textual, boring reading
- ▼ Should we write the user guide?
- ▼ Can we improve the English writing
 - ▼ I am not a native English speaker/writer
- ▼ How can we bring the HC xml reference to LibreOffice?
 - ▼ Currently a PDF file from Sun Microsystems
- ▼ Use dialogs properties for HC tips?
- ▼ HC as a separate package for download
- ▼ And now...





The worst of LibreOffice





LibreOffice

LibreOffice 5.0 SDK API Reference

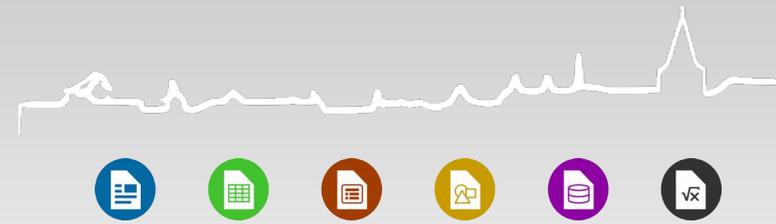
Main Page	Related Pages	Namespaces	Classes	Files	
------------------	---------------	------------	---------	-------	--

LibreOffice Documentation

This is a reference documentation for the UNO IDL API.



I dare you...



- ▼ Find documentation an object such as a Calc “cell”
 - ▼ Properties
 - ▼ Methods
- ▼ Breaks SDK usage from XRAY macro
- ▼ ZERO example
- ▼ **Instead, USE OPENOFFICE api DOC's**



HelpAuthoring Demo



Aarhus 2015 CONFERENCE



THANK YOU



All text and image content in this document is licensed under the [Creative Commons Attribution-Share Alike 3.0 License](#) (unless otherwise specified). "LibreOffice" and "The Document Foundation" are registered trademarks. Their respective logos and icons are subject to international copyright laws. The use of these therefore is subject to the [trademark policy](#).





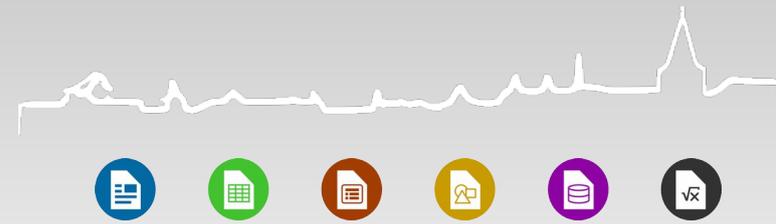
▼ LibreOffice Design Team

▼ Version 2015-03-30

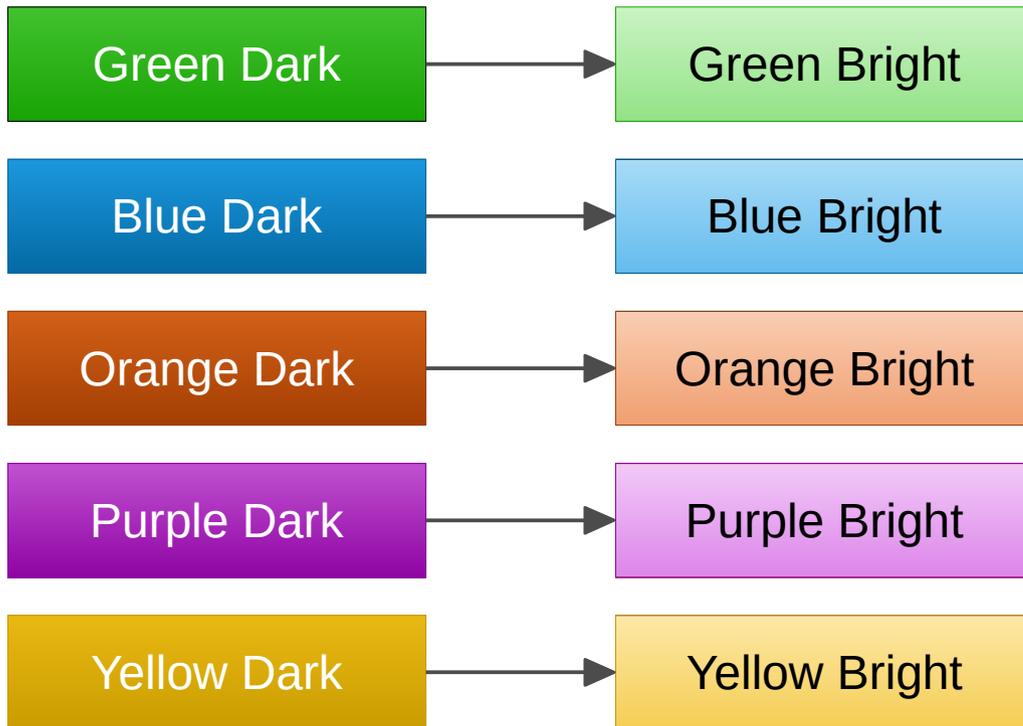
Conference Presentation Template



Pre-defined Shapes

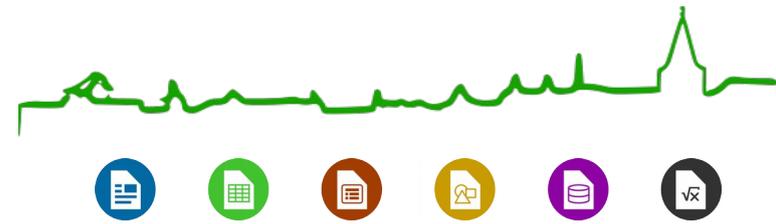


Here are some pre-defined shapes for your convenience: copy the shapes, copy their formatting, or use the LibO styles.



```
You may add your code  
examples, XML statements,  
or debug output here ;-)
```





Section Header Example

You may add additional text here ...



Aarhus 2015 CONFERENCE



Thank you ... for using this template!

- ▶ See you at the LibreOffice Aarhus Conference
- ▶ Find out more at <http://conference.libreoffice.org>



All text and image content in this document is licensed under the [Creative Commons Attribution-Share Alike 3.0 License](https://creativecommons.org/licenses/by-sa/3.0/) (unless otherwise specified). "LibreOffice" and "The Document Foundation" are registered trademarks. Their respective logos and icons are subject to international copyright laws. The use of these therefore is subject to the [trademark policy](#).

