



Quo Vadis Helpcontent?

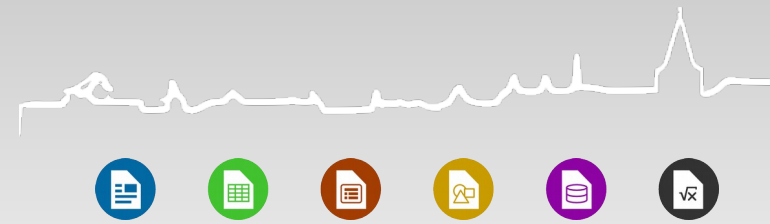
OLIVIER HALLOT – The Document Foundation



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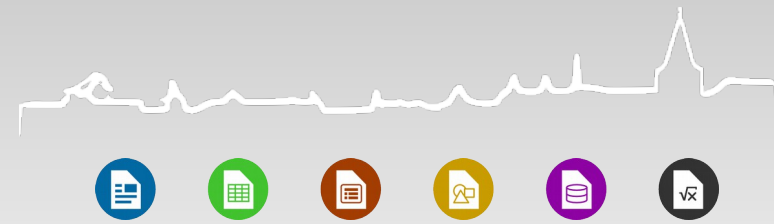
History of Help Content in LibreOffice



- ▼ 2011- Help was exported to wikihelp (Kendy)
 - ▼ Source of HC was still the old Help XMP (XHP)
 - ▼ Constrain to countries with poor telecom service.
 - ▼ Legal constraints in some countries
- ▼ 2011-2014
 - ▼ Nothing happened (marginally updated),
 - ▼ Feature x HC gap widens
 - ▼ Lots of new features with no Help Content
 - ▼ e.g.: Personas, Basic IDE, Calc Statistics, Calc xml streams, Calc xml filters, Calc new functions, Writers Front Pages, CMIS, New file format filters



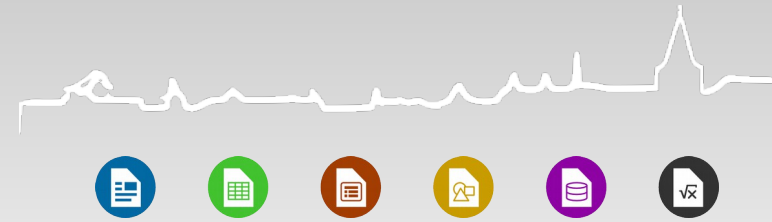
If you don't document a feature..



- ▼ Users won't find first-aid assistance (doh!)
- ▼ User get lost...
 - ▼ LibreOffice seen as a lesser software
 - ▼ Loss of productivity, angry users
 - ▼ Unhappy managers, CIOs and CEOs
- ▼ User can do BAD THINGS
- ▼ **And you loose the F1 excuse!!!!**



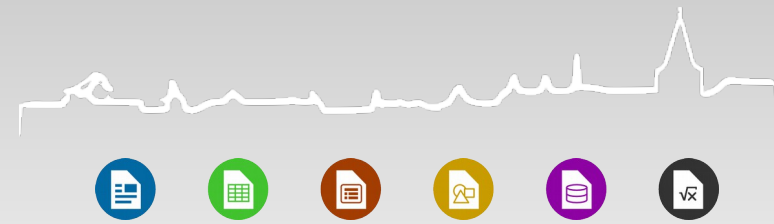
But worse!



- ▼ An undocumented feature is a HIDDEN feature
 - ▼ LibreOffice has hundreds of dazzling features
- ▼ It will not be advertised properly!
 - ▼ No assistance from community members
- ▼ Your dev' work pass unnoticed, you shoot yourself you foot!
 - ▼ LibreOffice must be more than a dev' personal sandbox:
 - ▼ get professional!



And worse..



- ▼ No reference for correct BUG FIXING
 - ▼ No ground for feature behavior
 - ▼ Dev' rotation
- ▼ ODF Author will suffer to write a proper user guide



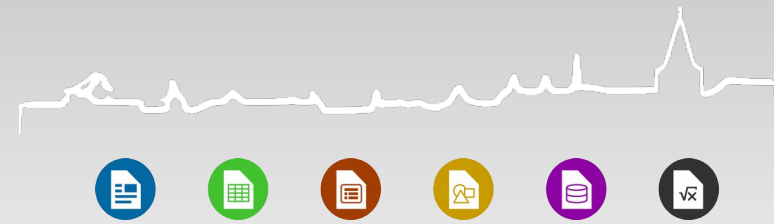
What to do?



- ▼ Boys'n Girls: PLEASE write about your new feature implementation.
 - ▼ Any document, writer ODT page, wiki page, blog post
 - ▼ Explain what you feature does, benefits, how to use it.
- ▼ **EXEMPLI GRATIA**
- ▼ Must be **SINE QUA NON** for GSOC students!!!!



What to do?



- ▼ An alternate technology to write HC is not in place
 - ▼ We will continue to use our old HC technology
- ▼ Instead, Help Authoring extension close to be fixed and usable
 - ▼ Use LibreOffice Writer to edit/write HC pages
 - ▼ Thanks to Kendy + Youssouf Philips + Regina Henschel hacks
 - ▼ Many improvements in usability
 - ▼ Corrections in xhp filter



Write these numbers...



- ▼ 80430
 - ▼ Meta bug for FEATURE x HC gap, that is: undocumented or new features
 - ▼ Must also report changes in features, menus, dialog boxes
 - ▼ Pick a bug in the dependency list and write the proper HC
 - ▼ Easy hack for members of the community
 - ▼ Add a bug to this list if you find a documentation gap



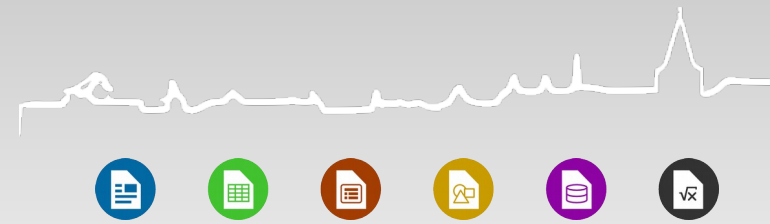
Write these numbers...



- ▼ 93580
 - ▼ Meta bug for HelpAuthoring.oxt improvements or fixes
 - ▼ HelpAuthoring is a set of
 - ▼ LibreOffice macros
 - ▼ 2 xslt filters (read and write xhp files)
 - ▼ One writer template, with specific styles for HC conversion



Where to focus



- ▼ Step1: Focus of a reference documentation
 - ▼ Describe the feature
 - ▼ Document the dialog options
 - ▼ Insert internal or external references
 - ▼ Add page entry to the TREE file
 - ▼ Set the ground for later bug fixing
- ▼ Step 2: Write a user guide
 - ▼ Much less easy to write a good text.
 - ▼ Debate on having it in HC or as external documents
 - ▼ ODF Author user guide much better written



What is left to discuss



- ▼ Should we insert media in HC?
 - ▼ Less textual, boring reading
- ▼ Should we write the user guide?
- ▼ Can we improve the English writing
 - ▼ I am not a native English speaker/writer
- ▼ How can we bring the HC xml reference to LibreOffice?
 - ▼ Currently a PDF file from Sun Microsystems
- ▼ Use dialogs properties for HC tips?
- ▼ HC as a separate package for download
- ▼ And now...





The worst of LibreOffice





LibreOffice

LibreOffice 5.0 SDK API Reference

[Main Page](#)

[Related Pages](#)

[Namespaces](#)

[Classes](#)

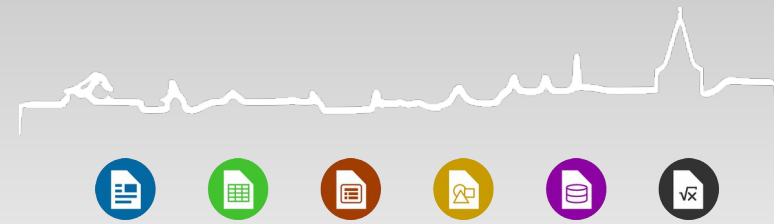
[Files](#)

LibreOffice Documentation

This is a reference documentation for the UNO IDL API.



I dare you...



- ▼ Find documentation an object such as a Calc “cell”
 - ▼ Properties
 - ▼ Methods
- ▼ Breaks SDK usage from XRAY macro
- ▼ ZERO example
- ▼ **Instead, USE OPENOFFICE api DOC's**



HelpAuthoring Demo



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THANK YOU



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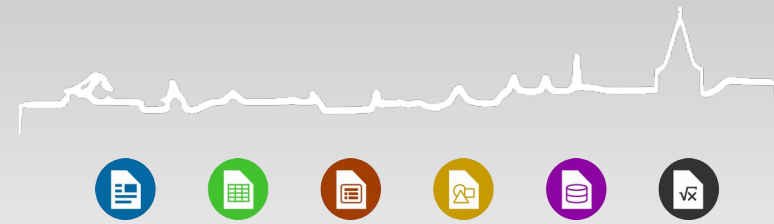
▼ LibreOffice Design Team

▼ Version 2015-03-30

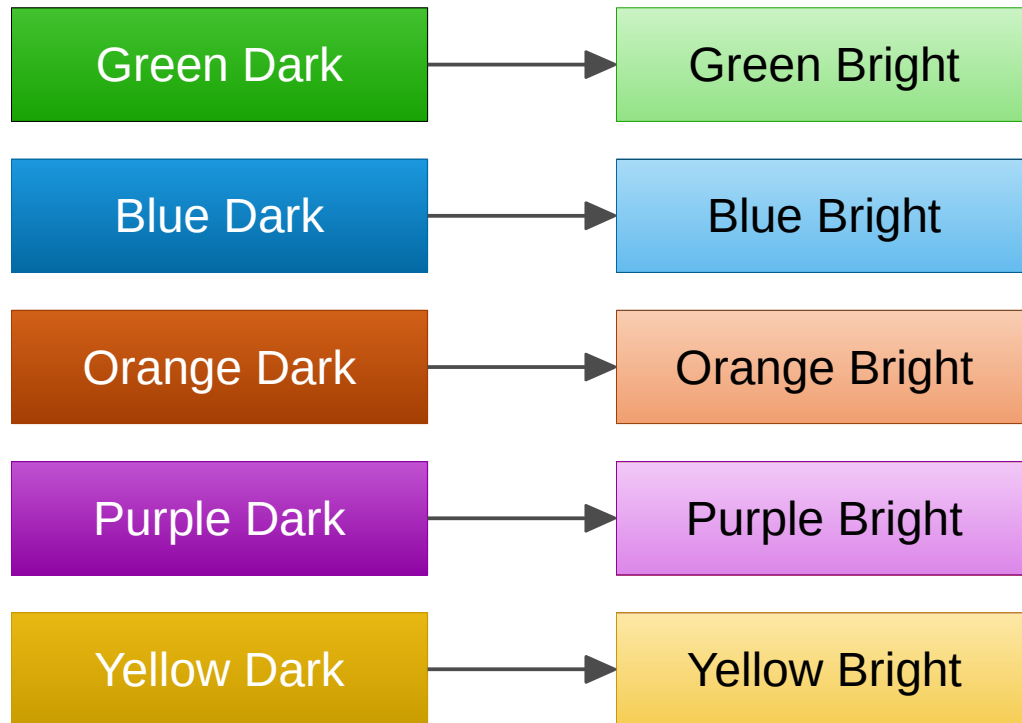
Conference Presentation Template



Pre-defined Shapes

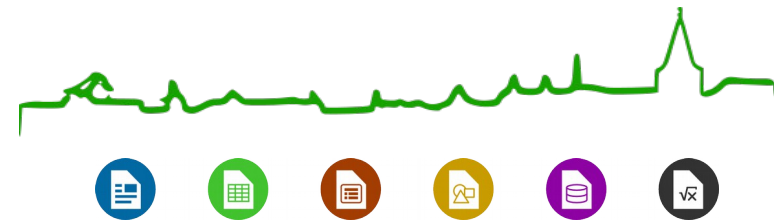


Here are some pre-defined shapes for your convenience: copy the shapes, copy their formatting, or use the LibO styles.



You may add your code examples, XML statements, or debug output here ;-)





Section Header Example

You may add additional text here ...



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- ▶ Find out more at <http://conference.libreoffice.org>



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