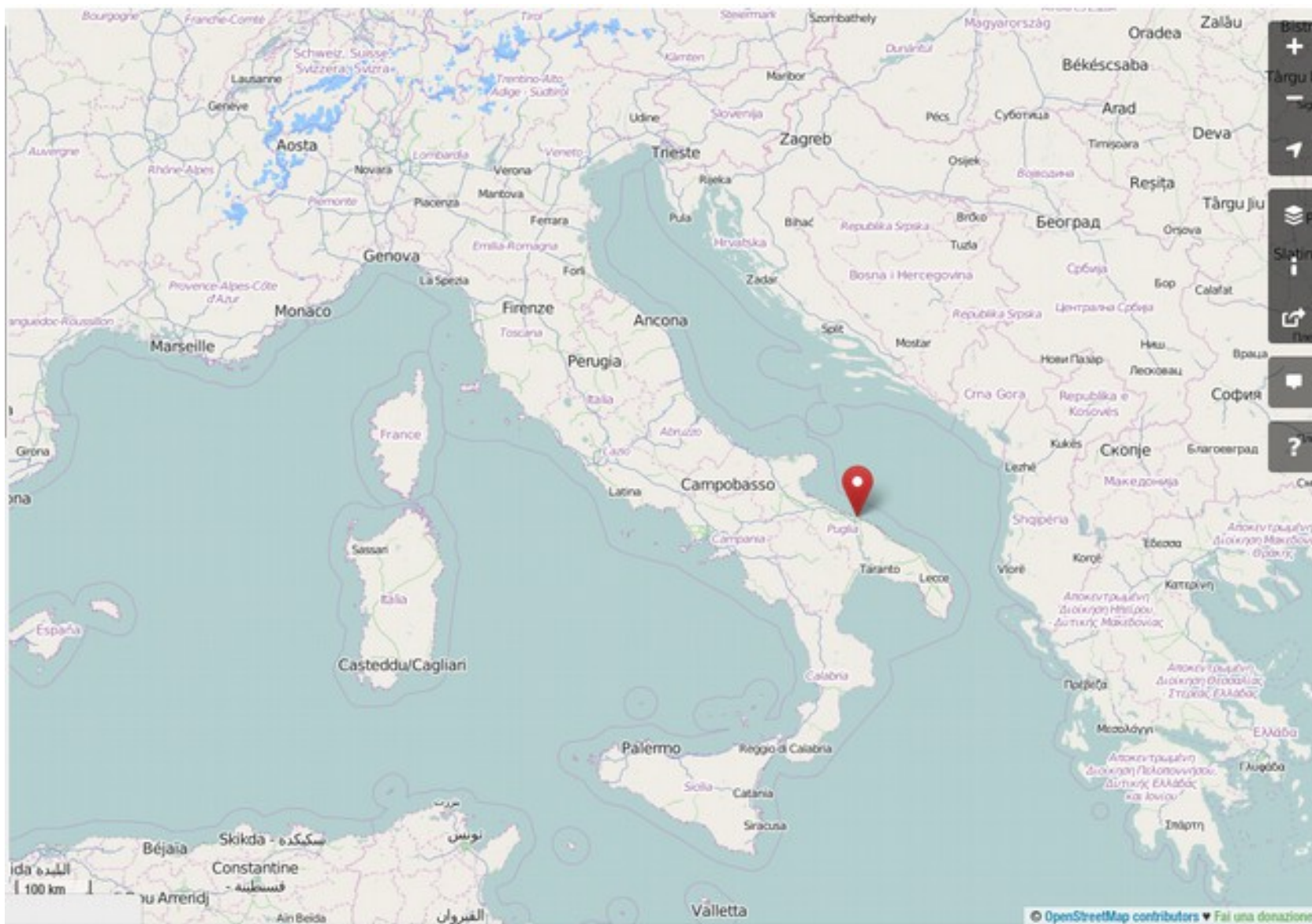


# The migration of Municipality of Bari

Marina Latini

Studio Storti

# Municipality of Bari





<https://www.flickr.com/photos/boegh/6085347780/>



# The choice



[http://pixabay.com/get/c55a672bead7e1b5972f/1433995786/apple-535539\\_1280.jpg?direct](http://pixabay.com/get/c55a672bead7e1b5972f/1433995786/apple-535539_1280.jpg?direct)



# Save money?

<https://www.flickr.com/photos/34537752@N02/6890967125/>

# Escape the lock-in



<https://www.flickr.com/photos/geishaboy500/2911898326/>

# Avoid the resistance to change



<https://www.flickr.com/photos/krossbow/3897879326/>





<https://www.flickr.com/photos/shufgy/9258921832/>

listen to what they  
tried to say.

<https://www.flickr.com/photos/50441849@N08/8339154758/in/photostream/>

# Trainings



<http://www.cbfservizi.com/wp-content/uploads/corsi1.jpg>

# Third parties' software

[https://c1.staticflickr.com/5/4151/5162072381\\_acb4d88dc1\\_b.jpg](https://c1.staticflickr.com/5/4151/5162072381_acb4d88dc1_b.jpg)

# Move on!



<https://www.flickr.com/photos/askeholst/4578973351/>



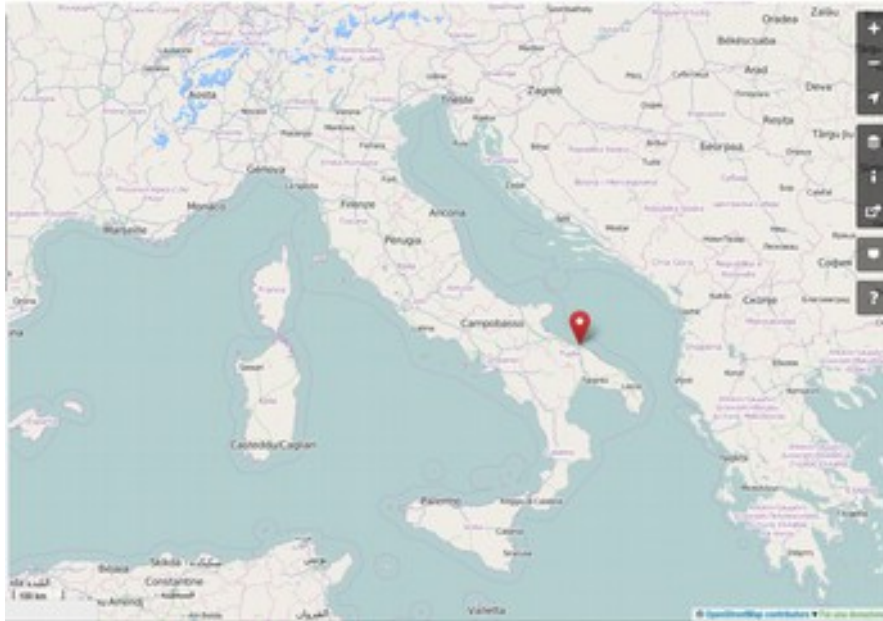
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# The migration of Municipality of Bari

Marina Latini

Studio Storti

# Municipality of Bari



- ~2000 users involved





- Started in september 2014
- The migration is part of the Digital Agenda
- 75% seats migrated by the end of the year
- Successful pilot project of 100 seats from different departments



From the manager point of view:

- Respect the Italian laws
- Save money

# The choice



LibreOffice



STUDIORTI  
SOCIETÀ A RESPONSABILITÀ LIMITATA

The first reason:

- The winning migration of LibreUmbria
- Adopt LibreOffice in their workflow
- Follow a structured migration protocol (managed by certified person)



- Cut the costs of MS licenses
- Will save €75,000 over the next five years



- Review the workflow
- Create templates
- Focus to used fonts (MS ClearType fonts)
- Best interoperability

# Avoid the resistance to change



<https://www.flickr.com/photos/krossbow/3897879326/>

LibreOffice

LibreOffice Conference 2015 - Aarhus

STUDIOSTORTI

- Resistance to change is common during a migration
- The users are afraid
- They want to have a tool to do their work
- They feels alone



- Communication is the answer
- Prevent the resistance
- Fight the resistance
- Keep updated the involved users
- Communicate to internal and external users
- Follow the migration and training protocols



- Someone was searching for a specific feature
- Someone proposed an enhancement to LibreOffice





- Trainings for first level (internal helpdesk ~10 person)
- Deploy, FAQ
- Trainings for internal trainers ~ 20 person (like in TDF protocol)
  - Trainings on Writer, Calc
  - Trainings on proper communication with Impress (and draw)



- Big problems here!
- Old sw
- No ODF native support, (RTF files, malformed doc, etc)...
- Help from TDF is needed
- Promote the importance of using open standards
- Write to the Sw Houses



- GPO on Active directory
- Custom policies
- MSI+MST files of LibreOffice Still
- Massive deploy is coming! :)



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